

Product Service & Repair

Along with supplying new systems Scan-X security also offers servicing and repairs on most brands of Security X-ray and Metal Detection units.

If the unit can't be repaired on site, we can offer a temporary replacement whilst your unit is repaired.

We can offer impartial independent advice in Security X-Ray Systems and Electromagnetic detection systems.

We understand and can give you impartial advice on the following:

- Radiation Surveys
- Safety Inspections
- Disposal of X-Ray systems
- Risk Assessment
- Training

Service Contracts

Scan-X Security can offer a wide range of servicing on your existing equipment regardless of make or age.

Below are examples of contracts available and their features and benefits.

Platinum PLUS Contract



Platinum PLUS Contract

- Preventative maintenance visits per year:- 4, travel and service consumables included.
- Breakdowns are included < 8 hour target response to be on-site, 7 callouts per year limit per machine. All labour, all travel, callout charge, all parts, all parts shipping costs
- After 7 callouts, Exclusion-Work pricing will be charged.

Platinum Contract



Platinum Contract

- Preventative maintenance visits per year:- 4, travel and service consumables included.
- Breakdowns are included < 24 hour target response to be on-site, 7 callouts per year limit per machine. All labour, all travel, callout charge, parts, parts shipping costs
- After 7 callouts, Exclusion-Work pricing will be charged.

Gold Contract



Gold Contract

- Preventative maintenance visits per year:- 2, travel and service consumables included.
- Breakdowns are included < 24 hour target response to be on-site, 7 callouts per year limit per machine. All labour, all travel, callout charge.
- All breakdown parts are chargeable a manufacturers published prices.
- After 7 callouts, Exclusion-Work pricing will be charged.

Silver PLUS Contract



Silver PLUS Contract for all machines

- Preventative maintenance visits per year:- 4, travel and service consumables included.
- Breakdowns are excluded < 24 hour target response to be on-site, callout charge
- All labour and parts, travel costs (time and mileage) are chargeable for breakdowns

Silver Contract



Silver Contract for all machines

- Preventative maintenance visits per year:- 2, travel and service consumables included.
- Breakdowns are excluded < 24 hour target response to be on-site, callout charge
- All labour and parts, travel costs (time and mileage) are chargeable for breakdowns